TRANSPORTATION RESOURCES – Columbus, Ohio

Air Care Alliance (ACA)

Over 60 groups of volunteer pilots are trained to transport those in need of free air transportation for patients, family members, or various staff members. They primarily assist with medical transport, but do a variety of other missions as well.
aircarealliance.org

Bikes for All People (B4AP)

Provides affordable access to bicycles and cycling-related resources to those who rely on bikes as their sole means of transportation. They offer new and pre-owned bikes, parts, tools and cycling gear, free maintenance classes, an open repair shop and group rides. They also accept donations.
934 Parsons Avenue, Columbus, Ohio 43206
(614) 670-8685
bikes4allpeople.com

Buckeye Health Plan Transportation

Provides round-trip coverage for covered services 30+ miles away. In addition, Buckeye offers up to 15 round-trip visits (30 one-way trips) per member per 12-month period to covered healthcare/dental appointments, WIC appointments, food banks, food pantries, food clinics, and grocery stores, and re-determination appointments with your County Department Job & Family Services caseworker.

- Members can call directly 48 hours (two business days) in advance at (866) 246-4358 or (800) 750-0750 TDD/TTY to schedule transportation.
- Members with questions or problems with transportation services may call Buckeye Member Services at (866) 246-4358 or (800) 750-0750 TDD/TTY.

buckeyehealthplan.com/members/medicaid/benefits-services/benefits-central-southeast.html Job & Family Service County
Directory: **jfs.ohio.gov/County/County_Directory.stm**

CareSource Insurance Transportation

Children and adults in central Ohio who have Medicaid or Medicare through CareSource or if the health appointment is over 30 miles away can call Member Services to schedule a free ride to health appointments (including WIC appointments), food banks, food pantries, food clinics, and grocery stores.

Member Services:

- (855) 475-3163 or (800) 750-0750 TTY or 711
- 24-Hour Nurse Advice Line: (866) 206-7861 or (800) 750-0750 TTY or 711
- 24-Hour Behavioral Health Crisis Line: (866) 206-7861 or (800) 750-0750 TTY or 711
- caresource.com/oh/members/contact-us/mycare

Central Ohio Transit Authority (COTA) Mainstream

Offers a shared-ride service for people with disabilities, and rides must be scheduled in advance. This handicapped and wheelchair accessible van can provide door-to-door service for eligible customers. Customers must complete the online application and have it signed by a physician to get the COTA ADA card.

- **COTA Pass Sales Office**
  33 North High Street, Columbus, Ohio 43215
  (614) 272-3033 or (614) 272-3030 TTY
- **COTA Mobility Services Facility**
  1330 Fields Avenue, Columbus, Ohio 43201
  (614) 275-5828

cota.com
Mobility Services: **cota.com/services/cota-mainstream**
Discount Fairs: **cota.com/riding-cota/discount-fares**

Franklin County Department of Job & Family Services (JFS) Transportation Services

Transportation services are provided for non-emergency medical appointments for children and adults with Medicaid. Families may use the transportation services multiple times once they are approved.
314 North Wilson Road, Columbus, Ohio 43204
Transportation Unit: (614) 233-2381
jfs.franklincountyohio.gov/medical-support-services

Free Charity Cars

Provides free donated vehicles to struggling families to assist them in their transition from dependency to self-sufficiency. Free Charity Cars operates the largest free non-profit car-donation / distribution program in the nation and has awarded over 9000 free vehicles nationwide. For more information, visit their website.
freecharitycars.org

Mercy Medical Angels

A non-profit charity, dedicated to providing non-emergency, long-distance ground transportation to financially disadvantaged, ambulatory patients who are traveling for treatment. They use the following resources for assisting patients: gas cards, bus, train and airline tickets. Trips within a local area or community is typically not handled, but exceptions are made on a case-by-case basis. Visit the website for contact information.
4620 Haygood Road, Virginia Beach, Virginia 23455
mercymedical.org

Mid-Ohio Regional Planning Commission (MORPC)

Offers information and local resources about **local biking events and trails, bicycle safety, promotes bicycling** in central Ohio. They also provide a Franklin County **Home Repair program low- and moderate-income homeowners**, **home energy efficiency and safety services at no cost to income-eligible homeowners and renters**, and **information on air quality**.
111 Liberty Street, Columbus, Ohio 43215
(614) 228-2663 or (800) 750-0750 TTY
Home Repair: (614) 233-4171
Free Home Energy Efficiency & Safety Services: (614) 621-1171
morpc.org

Miracle Flights

Provides children and their families free flights to distant, specialized medical care. Call or visit the website to find out if you qualify for assistance.
5740 South Eastern Avenue, Suite 240, Las Vegas, Nevada 89119
(800) 359-1711
miracleflights.org

Molina Transportation Services

For Molina members they can call the number below to schedule a free ride. Molina offers emergency medical transportation, non-emergency medical transport and non-emergency non-medical transportation; food banks, food pantries, food clinics, and grocery stores. Patients who are in wheelchairs may have unlimited transportation to and from medical appointments each year.
3000 Corporate Exchange Drive, Columbus, Ohio 43231

- Call to arrange transportation or if you have questions: (866) 642-9279 or (800) 750-0750 TTY/Ohio Relay or 711
- Member Services: (800) 642-4168 or (800) 750-0750 TTY/Ohio Relay or 711

molinahealthcare.com/members/oh/en-US/mem/medicaid/overvw/coverd/services/Pages/transport.aspx

Patient AirLift Services (PALS)

Arranges no-cost air transportation within the Northeastern United States for patients seeking medical care. Volunteer pilots fly individuals for diagnosis, treatment and follow-up care as well as many other compassionate or humanitarian purposes. They also arrange special air transportation for military members and their families.
7110 Republic Airport, Farmingdale, New York 11735
(888) 818-1231
palservices.org

Private Companies that Transport Children with Wheelchairs & Special Needs

- Critical Care Transport
  2936 East Fourteenth Avenue, Columbus, Ohio 43219

(614) 775-0564
criticalcaretransport.net

Note: CAP4Kids does not recommend or endorse any specific company. We encourage families to carefully review and evaluate all services.

Rides4Baby

Provides medical transportation assistance to pregnant moms. To see if you qualify, call StepOne at (614) 721-0009.
wexnermedical.osu.edu/healthy-community/rides4baby
columbus.gov/celebrate-one/Rides4Baby

UnitedHealthcare Community Plan Transportation

Ohio Medicaid plan covers eligible families, pregnant women of any age, infants, children and young adults. The plan also offers extra support and care to adults and children with a disability, long-term illness or special health care needs. They pay for up to 30 one-way (15 round trip rides) to medical visits or the pharmacy, as well as food banks, food pantries, food clinics, and grocery stores.
(800) 895-2017 or 711 TTY
uhccommunityplan.com/oh/medicaid/community-plan